doorstops.

Q And you also indicated another item in the picture that you said at the time was that the black boxes were there, and when you visited some schools, people had asked you "when is this going to be connected?", right?

A And I want to be fair, and that was evidence of what was being evaluated by the experts who would go and observe and obtain technical information in evaluation.

When I sate this, Counsel, what I want to do is illustrate that I myself lived, went through these situations. Situations which were corroborated by the Secretary.

It's not that the Secretary receives information here, but that when I visited the schools which I do every Wednesday, there was a correlation between what the experts would state in their report and what one would observe in the re-connection and in the personal evaluation.

Q When people would ask you "when is this going to be connected?" Referring to the black boxes, what did you tell them?

A That we were doing an evaluation and that we would be working hard in order for them to obtain the service, obviously.

Q You say you saw with your own eyes that the equipment was facing the walls?

A

Q Explain that to me, please.

Yes.

A Specifically one school, the Cacique Agueybaná in Bayamón. I visited the school for other reasons, and I am led to the library to show me, they say "look, this has been here for two years."

There were close to 20 IBM computers, sophisticated, together with other computers that were there. There was supposed to be a process there where there were two air conditioners on the floor, and then you go there and there was also what you find in a common library, the books, the tables, and when you faced that you get to an adversary incomformity.

And then undoubtedly, the comments come, all these notices about technology and this is something that in the schools it's... After so much announcements on the Media and we can not get connected.

Q When you said that the equipment was facing the walls, meaning that it was connected, is that what you meant?

A The computers were literally with their backs towards us. We were supposed to go there, and work there. So, instead of being placed, it was facing the windows, there were boxes, there was dust, there was deterioration.

In other cases, I went to schools where the computers were not even out of the boxes, and what was a

permanent incidence was "when is that black box going to be 1 2 That happened all the time, continuous. 0 With respect to the computers that were facing the 3 walls, that was that the screen was literally facing the 4 wall, right? 5 That's right, yes. 6 Α 7 Q Now, ---Α They were not connected, of course, and... 8 Were they---9 0 It was no use, no, not at all. 10 A They were not connected? 11 0 (No verbal answer is heard) 12 Α A couple of questions. First of all, do you know 0 13 who had brought those computers there? 14 It had not been us. Evidently, when we got here, 15 they had been there for two or two and half years, but it 16 wasn't us. 17 Did you learn, before you cancelled DRC's contract, 18 that DRC never had an obligation to provide any computers? 19 Did you know that? 20 Again, my answer is the same. I was advised at the 21 moment the decision was made. I don't have the specific 22 recollection of wether I knew or not at the time. 23

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You, I suppose, had a chance in your own home of

maybe connecting your computer to the Internet by plugging it

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1	into	
2	A	The very basic thing.
3	Q	Plugging it into the telephone socket on the wall,
4	right?	
5	A	Yes.
6	Q	Yes?
7	A	Yes.
8	Q	You've done that?
9	A	Yes. That's as far as I can go, I guess.
10	Q	You also know that, I suppose you have a dedicated
11	telephone	line that you rent from Puerto Rico Telephone
12	Company of	r somebody, to use for Internet access, right?
13	A	That's right.
14	Q	And I suppose you get a monthly bill for that phone
15	line, true	e?
16	A	Yes, indeed.
17	Q	And I suppose that you also pay an Internet
18	provider s	such as AOL or one of those folks, true?
19	А	That's true.
20	Q	And you pay those folks once a month, I suppose,
21	true?	
22	А	Yes.

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taken the time to plug your computer to the socket on the

wall, you still have to pay the AOL bill and the telephone

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And I suppose that regardless of wether you have

bill, true?

A That's right.

Q And you can, in fact, unplug the connection from the wall and then you have no Internet access because you have unplugged it, and then you have your computer there without Internet access, true?

A Work of line, that's right.

Q Let's assume for the sake of argument here, for demonstrative purposes, that if your computer broke, the CPU or whatever broke in your computer, can you at that point call AOL and say "Listen, I don't have access to the Internet because my CPU has broken, and I expect you to fix it."?

A In that specific case, evidently you can't.

Q Because your computer it's your computer and that's separate from the Internet access that AOL is providing to you through the telephone line.

A I have to answer that I would have to make sure that there was no problem with the telephone connection, that the server supply evidently did not fail me which could have happened. Just for the sake of argument also, right.

Q Right.

A And I would have to evaluate wether the desktop or the laptop I have doesn't have something. I would have to examine the three variables.

Q True. In any event, if what the problem is that

the CPU in your laptop is broken, then you can't complain to 1 AOL? 2 3 If that's the variable. Q Yes. Of course. Α 5 In the case of the schools where you saw the 6 computers facing the wall, who would you have expected to 7 turn the computers around and place them in the position where the students could use them? Obviously, in that particular case you would have 10 to evaluate and see who is responsible. That is why I had no 11 conclusion. 12 With respect to that particular item right there, 0 13 you can not say here today that DRC did anything wrong 14 because these computers were facing the wall? 15 I can not state one thing or the other, Counsel. 16 "Tengo que tomar un receso." 17 (OFF THE RECORD) 18 After the recess, 19 BY MR. CAMILO SALAS: 20 Just one or two more questions to I guess finish Q 21 that point. If, for example, either your children or your 22 wife or somebody in your home disconnects your computer and 23 turns it around so that the screen is facing the wall, you 24

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can not call AOL or the Telephone Company and complain about

that?

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A In that specific case, I obviously can not.

Q So, what is it that you feel that this computer that was facing the wall in this school that you actually saw with your own eyes, was the responsibility of or was caused by negligence of DRC or any other contractor?

A I have not placed the blame on the Corporation in that specific case, what I stated was that I saw several scenes that showed this dysfunctionability.

I didn't go and investigate whose responsibility this was, this was all part of the dysfunction ability that was within the whole process.

But indeed it was symptomatic that something was not working adequately. Obviously, the picture was of something that was not normal.

Q Another item that you mentioned as part of this picture that you had at the time, was that the equipment was not connected.

When you say equipment was not connected, are you talking about the computers, the PC's or are you talking about any other equipment such as servers and things of that nature?

A I'm referring to the whole system. It wasn't connected and it wasn't connected to the whole system.

O When you say, and maybe we have been too generally,

I think. When you say you was not connected, are you saying that physically the cables were not connected where they should be or are you saying that...

A What I saw was that there was no physical connection, nor any possible connection to the system.

Q Which connections were not---

A That even if you turned the computer on, even if you could turn it on, there was no connection into the system. That is, I saw equipment in a corner with no usefulness. And I saw computers that could be turned on, but that they could not go into the system.

Q You saw equipment that was in a corner. What kind of equipment, servers and things like that? Computers?

A My best recollection is that there were computers and servers. What was obvious and always there was the lack of knowledge of the black box, what was it there for, when was it going to be used, what is it good for.

Q Did you at any time said to the folks who were asking you, that it would be used whenever the Department gets computers?

A Remember, I'm telling you of computers in the front, and black boxes that are in no working capacity.

Obviously the answer that I as a Secretary have to give is that we have to get together and get it working. I can not state that is whose responsibility, is it one or the other's,

obviously.

- Q You also indicated that there were no more than 12 schools that were able to connect to the Internet. Remember that?
  - A That was informed to me.
  - Q By whom?
- A José Santana and a group of advisers who were there at the time. And that was reiterated, it was reiterated subsequence by Anibal Cruz who when we got here reiterated that.
- Q When was it that there were only 12 schools that could be connected to the Internet? At what time?
- A The very beginning of the process, meaning January 2001. As I recall, of course.
- Q And you don't know why only 12 schools were able to be connected to the Internet?
  - A No, I don't.
- Q You said that there were connections that were eaten up by rodents, it was something that you saw with your own eyes, or something that you were told?
  - A No, I was informed about that.
  - Q Which type of connections were these?
  - A I don't know. Tubes, pipes with cables inside.
  - Q The mice had eaten up through the tubes, yes?
  - A They were disconnected, they would go in and eat

I can not

the cables. There was no connectivity. And in others there 1 were mice, and the infrastructure had deteriorated. 2 Although, honestly I can not say that there was or 3 not, but I had seen photos of the deterioration. 4 5 say that I saw them, but I did see the photos. And where are the photos now? 6 Α I don't know. 7 Who showed them to you? 8 People from technology. Α 9 MR. CAMILO SALAS: Mr. Bennazar, do you mind 10 getting those photographs? 11 To the extent they may exist MR. A.J. BENNAZAR: 12 and because somewhat, we would have no objection. 13 MR. CAMILO SALAS: Alright. 14 MR. A.J. BENNAZAR: First, we have to find out if 15 they still exist. 16 BY MR. CAMILO SALAS: 17 There were some tubes for electrical connections that were full of water, you said? 19 That the tubes were so deteriorated that there was 20 a water sediment or that they were deteriorated because of 21 the mice. As a matter of fact, in press reports much part of 22 the complaints at school have to deal with that. Not large, 23 but some of the complaints. 24 25

With this picture in mind, you made the decision to Compugrafía, Inc. (787) 708-1821 708-1643

cancel DRC's contract?

A No. Based on what I just told you, you don't base the decision of cancelling a contract on what I have just told you. And visits to the schools. It's more complex than that.

Q What information did you have that indicated to you that DRC had done anything wrong with respect to its contract with the Department of Education in what it was hired to do?

A I reiterate, Counsel, there were some evaluations of non compliance, there were some evaluations of dissatisfaction with the service. And the Commonwealth of Puerto Rico is questioned on the handling and distribution of funds regarding a specific project which is the E-Rate project.

- O Let me see if we can do it this way.
- A And now in order to complete with my idea. And the decision was taken, which at the time we took it, we thought was the correct decision.
  - O You mean to cancel the Contract?
  - A That's right.
- Q Let's go back to Exhibit number 1 which is the letter of cancellation that you issued on the 23<sup>rd</sup> of January, 2002. The second paragraph of your letter states that the cancellation was being done in accordance with paragraph 16 of the Contract.

A True.

- Q That's 26th right there. What year was that?
- A November 14<sup>th</sup>, 2000, Counsel.
- Q First of all, let me ask you, who wrote that letter for you?

A I can not tell you, I can't specify who did it specifically. It obviously must have been the legal division, plus my technical advisors. That is the usual protocol.

- Q But you have discussed this beforehand with the legal assessors and your---
  - A Technical team and the corresponding reports.
- Q What you were saying was that in accordance with Clause 16 of the Contract, you were cancelling the Contract, right?
  - A That is correct.
- Q And you have Clause 16 in front of you, and it's in English. It says "16, Negligence for non compliance with the terms of this Contract or improper conduct by DRC will constitute sufficient cause to terminate the same without a requirement of prior notice".

"If the Department decides to terminate this Contract, DRC will abstain from performing any further acts unless its inaction will cause harm to the Department or imply improper professional conduct in which case he will

notify the Department of the action taken."

What are the acts of negligence or non compliance that you attributed to DRC as the basis for cancellation of the Contract under Clause 16?

A I believe that action is a conclusion of an evaluation which takes place during that first year, and which in a large measure it's summarized in the report of Adonay Ramírez of September 18<sup>th</sup> where there is in detail some of those actions and recommendations.

Q So the alleged acts of negligence or non compliance will be outlined in Mr. Adonay Ramirez's September 18<sup>th</sup>, 2001 report?

A In part, and obviously during the evaluation that is made during one year of contractual obligation. And aware of the ministerial responsibility of the Secretary, plus whatever he deems necessary for the benefit of the system.

Q If I wanted to know specifically what was alleged that DRC did wrong in respect to its obligations under the Contract, I need to look at Adonay Ramirez's September 18<sup>th</sup>, 2001 report.

What else do I need to look at so that I can be informed of everything that you and or your advisors thought DRC had done wrong?

A You would obviously have to go over the evaluations that were made during that year which include this report,

oral reports, meetings, evaluation, ocular inspections of the site, and the general inventory of specific situations which affect a decision taking.

There are progress reports, there are evaluations, forms that were sent to different schools, there are meetings with teachers, directors, technical personnel.

O And where are those documents?

- A They must be in the system. They must be with the persons who were in charge with the whole process, with the technological support.
- Q Will you be kind enough to provide us with all those documents that you have just mentioned today?
  - A Whatever is available, I gladly will, Counsel.
- MR. A.J. BENNAZAR: For the purpose of the record, we have already provided brother Counsel with the minutes of the Re-Educate weekly meetings conducted by Adonay Ramirez from July 2001 until February 2002.

We also provided brother Counsel with each and every one of the tally sheets of the fourteen hundred visits that were made or the thirteen hundred visits that were made in February of 2002 of each and every school.

We've already provided brother Counsel with the inventory sheets that were produced to the Department by DRC. We've already provided brother Counsel with the lists of all the 471's that have been filed from day one.

We've already provided Counsel with copies of all correspondence that are in the files of the office of the Secretary, between the Secretary and USAC, and the UCC which is right here.

And we've already provided brother Counsel with the Adonay Ramirez's Report and it's executive summary in English, plus the presentation to you as Congress of August 23, 2003.

We have continued to provide each and every document that we laid our hands on, at least all that are pertinent or even remotely related to DRC's contract with the Department.

MR. CAMILO SALAS: Is that all the documents that contain information about things done wrong by DRC? Because if that's all the documents, I'll be satisfied. If there is something else out there, I'll like to get my hands on it.

BY MR. CAMILO SALAS:

A (DEPONENT) I am almost certain that what has been ventilated throughout all this case is what exists.

Obviously, I will have to check all the sources the sources that supplied you with all the documents to make sure that they are all the ones, and obviously I depend and I trust my legal Counsel.

MR. A.J. BENNAZAR: Again, may the record reflect that we have not at any time objected to producing any

relevant evidence which could be found.

Brother Counsel chose a particular and most specific way of requesting documents which is by virtue of specific subpoenas to the specific witnesses who don't happen to be custodians of certain records, and despite that limitation of the subpoenas requesting that the documents report at the depositions, we have provided Counsel with a continuos flow of documents as we come across them, and shall continue to do so if any more documents are found.

MR. CAMILO SALAS: As the totality of the documents that have been produced, if you tell me that that's all the documents that provide background or backup your decision to cancel DRC's contracts because of negligence or non compliance, I'd be delighted because that means I don't have to read anything else other that what I've read already this weekend. But if there is more, I'd like to get it. That's all I'm saying.

## BY MR. CAMILO SALAS:

A (DEPONENT) I assure you that my instructions have been that everything that has been related to those evaluations have been ordered and supplied to you. And if that is what it is...

- Q I would really like to get all the files of the Department of Education concerning this big mess.
  - A I can ascertain that José Santana and Adonay will

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all go over everything that has been provided in order to make sure that everything has been given to you. But it will be a matter of my asking them directly to ascertain that.

I appreciate it. I just don't think that that's all the documents that the Department has with respect to this matter that has been of great importance to you and the Department and to everybody else. And I just don't believe that basically they have less than two feet of documents for this kind of situation. I don't believe that everything there, but if that's what it is, you just tell me "that's what it is", and again.

Let's get back to... After you wrote that letter on January 23rd, 2002, DRC responded, did they not?

Let me show you what I'm going to mark as Exhibit Rey number 2.

(AT WHICH TIME DEPOSITION EXHIBIT NUMBER 2 IS MARKED) BY MR. CAMILO SALAS:

- Do you remember seeing that letter?
- I must have undoubtedly received it, but I do not recall the details.
- Would you have given that letter to one of your 0 assessors or advisors to respond?
- Undoubtedly, the letter must have been discussed with legal advisors and technical personnel who had been working in the case.

Q One of the things that DRC said in that letter was that because of this cancellation of the contract that you had undertaken one of the potential outcomes was the freezing of all the federal funds, right?

A That's right.

Q In fact, if DRC ultimately proves to be correct in that the funds were in fact frozen by the ---

MR. A.J. BENNAZAR: Objection, your question, if it is a question, which I have my doubts, completely mischaracterizes all the prior testimony of this witness because it was never stated that the---

MR. CAMILO SALAS: All you have to say is ---

MR. A.J. BENNAZAR: ---non approval of funds has anything to do with the determination of DRC.

BY MR. CAMILO SALAS:

Q All I'm saying is that in this letter, DRC warned that because of this cancellation of the DRC contracts, one of the potential outcomes was that the federal funds from USAC were going to be frozen, is that not right?

- A That's an appreciation of the signer of the letter.
- Q And in fact that did happen afterwards, right?
- A But the thing is no cause and effect correlationship. The E-Rate funds in the whole nation are frozen, and it is right now before Congress under public scrutiny.

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Q Another thing that DRC indicated in this letter was that if the funds are frozen, then DRC would not be able to collect on the amount for the services that it had already performed under the Contract.

- A That is what the letter states, correct.
- Q And in fact, it is true that DRC has not been able to be paid for services that were already performed even up to the date of the cancellation?
  - A I don't know.
- Q In the letter, DRC was asking you to tell them what is it that we have done wrong that is triggering the cancellation under Clause 16, is that not right?
  - A That's what the letter says, correct.
- Q After DRC sent you that letter, they sent you another letter which is dated February 13<sup>th</sup>, 2002. Here is a copy of it which I'm going to mark and identify as Exhibit number 3.

(AT WHICH TIME DEPOSITION EXHIBIT NUMBER 3 IS MARKED)
BY MR. CAMILO SALAS:

- Q Do you recall receiving that letter?
- A Evidently, I don't have any memory, I don't recall the contents of this letter.
- Q In the Department if a letter was addressed to you, how is that normally handled, or was handled back then?
  - A It is referred to me, and immediately a group

starts dealing with the letter which is the group that has been dealing with this situation.

Again, depending on the importance, I read it and pass it on to the group that is dealing with the case for processing.

- Q In this case who would have been the group that was dealing with the cancellation of DRC's contract?
  - A Obviously, the legal counsels.

- Q Who were those at the time you told me that---
- A The Legal Division, the persons who intervene must be pointed out somewhere, and the technical team.
- Q So there would be a record of who was involved in this process?
- A There must be minutes of the people who participated in the evaluation or there should be.
  - O And who would have those minutes?
- A Santana, the office of OSIAT, perhaps the Legal Division would have them.
  - MR. CAMILO SALAS: Mr. Bennazar, do you mind?
- MR. A. J. BENNAZAR: Well, to the extent that you are seeking to elicit any legal advice from the Legal Division, of course, I object strongly.
- To the extent there's any minutes on the evaluation of DRC's performance, we would gladly produce whatever document is found.

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1	MR. CAMILO SALAS: Well, let me state for the
2	record, because as I guess, I guess we might get into it.
3	Whenever there is any legal advice intended to perform a
4	function that is generally performed by somebody that like
5	the Deponent or anybody else that performs the function as a
6	routine, part of its business it's not protected by Attorney-
7	Client privilege. So I would urge you to take that into
8	account when you respond.
9	MR. A.J. BENNAZAR: Well, we cross the bridge when
٥	we get to it. First, let's see if there is any documents

along the lines of what you are asking, and then we make a determination.

MR. CAMILO SALAS: Okay.

## BY MR. CAMILO SALAS:

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In any event, we have a letter which is dated 0 February 15th, 2002 which is, I suppose, your response to all the letters from DRC. Do you remember reading that letter?

Reading this letter?

Or sending it? You would have to read it before you sign, right?

MR. A.J. BENNAZAR: "¿La va a marcar como 4?"

MR. CAMILO SALAS: Yes, yes, it's already marked as number 4.

It is? "Ah, bueno, acá". MR. A.J. BENNAZAR: (AT WHICH TIME DEPOSITION EXHIBIT NUMBER 4 IS MARKED)

## BY MR. CAMILO SALAS:

- Q That letter looks to me like it was written by a lawyer, am I right?
  - A Probably, Counsel.
- Q This got those legal footnotes and all those things that lawyers do, is that right?
- A This operation is too complex that it's a good thing for me that I have advice.
  - O You didn't write the letter?
  - A Obviously not.
- Q This letter says that you were cancelling the contract according to Clause 12, whereas in the first letter of January 23<sup>rd</sup>, you were cancelling pursuant to Clause 16?
  - A The way I read it, Counsel, it's different.
  - O Okay, explain it to me then.
- A In the letter of January 23<sup>rd</sup>, of the year 2002, reads according to the 16<sup>th</sup> Clause of contract number so and so, and it's amended, "the same will be solved and terminated as of today", and it states the date.
- Of course, I am not the one who gives a lecture on the law. But by reading, it says "non compliance or negligence", right?
- With the terms of the Contract or improper conduct, etcetera, etcetera, would be enough cause to terminate the Contract.

Q And then DRC wrote you and said "tell us what are the acts of negligence or non compliance that justify the cancellation of the contract under Clause 16<sup>th</sup>?

A Exactly.

Q Now you are writing back and you are saying "Conforme a la Cláusula duodécima del Contrato número tal, según enmendado nos reiteramos en la terminación del Contrato por razones de sana administración pública".

"In accordance to the 12<sup>th</sup> Clause of contract number such and such, as amended we reiterate in the termination of the Contract for reason of good public policy administration".

A The advice I received at the time of the drafting and the signing of the letter agreed with that conclusion.

Q So now you were invoking Clause 12<sup>th</sup> of the Contract, true?

A Yes, according to the letter of February 15<sup>th</sup> signed by me to Mr. Santos Díaz.

Q Had you abandoned the cancellation under Clause 16<sup>th</sup> that you originally invoked on your January 23<sup>rd</sup>, 2002 letter?

A With all the respect, this a question that is too technical in the legal aspect.

Q So, at the time when you wrote the letter, you did not have an understanding of what you were doing?

A I was informed of a decision of the recommendation

for a decision based on a empirical base of findings, dissatisfaction and irregularities according to our reading. This in no way go against our decision which is based on a very empiric and documented grounds.

Q In the February 15<sup>th</sup>, 2002 letter you were invoking Clause 12 of the Contract, and that Clause reads as follows: 12<sup>th</sup>, "This contract may be terminated at any time by mutual consent of both parties." "The Department may terminate this Contract prior to its expiration date by written notification to DRC 30 days prior to the intended date of termination stating the reasons for its termination".

Now, I don't think it requires any lawyer to interpret that, or if you think that you do, let me know, but this Clause says that the Department may terminate the Contract by giving 30 days notice before termination, right?

A Correct.

- Q Was that 30 day notice given?
- A At this time, I don't know wether it was given or not.
- Q And also it states that the reasons for the termination must be given?
  - A That's how it reads.
- Q In the letter of February 15<sup>th</sup>, 2002, the reasons given for the termination are: "por razones de sana administración pública", is that true?

That's how it reads, correct. 1 Α 2 0 What does that mean? 3 Α We would have to go over all the evaluations. 4 Q What did you mean when you said "por razones de sana administración pública"? Can you explain that to me? 5 Α I think we would have to go over all the exhibits 6 and all the evaluations we made during one year to make that conclusion. 8 What is it that that the expression mean, first of 9 10 all, because I have really tried to put some concrete thinking to that, you know and I'm not---11 Α Counsel, I believe it's self-explanatory. 12 That was somebody else's words anyway. Those were 13 not your words? 14 That could have been an expression of my vocabulary Α 15 and my belief, and which I still believe. And which I 16 subscribed in order to erase any doubt that may exist. 17 If it's your own, then you should explain to me 18 what it means. 19 It is self-explanatory, Counsel. Α 20 Let me ask you this question then. Did you cancel 21 the Contract under Clause 12 or under Clause 16, or under 22 both? 23

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I cancelled a contract as a result of a one year

evaluation of dissatisfaction and irregularities according to